



Enjoy a connection that's ready for anything



Marine Creek Ventures LLC now offers you the power and cutting-edge technology of Spectrum Internet® and Spectrum TV®. As a Spectrum customer, you have a reliable connection that puts everything within reach.



Spectrum Internet Gig

- Fast Internet, provided property-wide
- Personal WiFi network
- No equipment appointments necessary



Get Spectrum Mobile® for a full year

- Included with your Spectrum Internet service. Additional Mobile service lines available for \$30 per month. Visit SpectrumMobile.com to activate.



Spectrum TV Select



- HBO Max Basic With Ads, Disney+, Hulu, ESPN Unlimited, Paramount+ Essential, Peacock Premium with Ads, AMC+ with Ads, discovery+, FOX One, and ViX Premium with Ads included. Visit Spectrum.com/AppActivate to activate
- 155+ live channels
- Visit Spectrum.net/SpectrumTVApp to download the Spectrum TV App and stream anytime, anywhere.

To activate your TV service or learn more about upgrades:
Call 855-895-5302

All equipment or services outside the agreement will be an additional charge. **Spectrum Mobile:** Limited time offer; subject to change; offer applies to new Mobile customers without any outstanding obligation to Spectrum. Free mobile service limited to the first mobile line per account. Standard rates apply after promo period or if qualifying services not maintained. Mobile devices excluded from offer. Offer reflected with up to 12 months credit on bill statement. Offer cannot be applied to existing lines on customer account. Existing mobile customers must add one or more new lines to get promotional line discount. Tablets not eligible for promotion. Reduced speeds after 30 GB of usage per line. Services subject to all applicable service terms and conditions, subject to change. Not available in all areas. Auto Pay required. Restrictions apply. **Spectrum Internet:** Additional charge applies for professional installation. Speeds based on wired connection. Actual speeds (including wireless) vary and are not guaranteed. Capable modem required for all Gig speeds. For a list of capable modems, visit Spectrum.net/modem. **Spectrum TV:** Spectrum Internet required. Channel availability based on level of service and not all channels available in all markets or locations. Additional equipment may be required to access PEG channels. Services subject to all applicable service terms and conditions, subject to change. All other trademarks and logos herein are the property of their respective owners. For details, visit Spectrum.com/disclosures. © 2026 Charter Communications, all rights reserved.



Service FAQ

Q: What services are included in my package?

A: Your services include Spectrum Internet® provided community-wide plus Spectrum TV® Stream with 85+ live channel and On Demand content.

Spectrum TV Select is accessible through the Spectrum TV App using a streaming device such as a Xumo Stream Box, Samsung Smart TV, Roku, XBOX One, or Apple TV. No Spectrum Receiver is needed.

You can view your channel lineup by visiting Spectrum.net and creating an account or downloading the Spectrum TV App.

Q: What Spectrum equipment will I need?

A: Your Internet equipment is already installed at this property.

Please keep in mind that while there is no charge for equipment, you will be responsible for any loss, theft or damage to the equipment.

Q: How do I set up my service?

A: For residents with existing Spectrum service, no action is needed.

Residents new to Spectrum can visit Spectrum.com/ServiceSetup or call **855-895-5302** to order service and a self-install kit (if applicable). Please contact Spectrum on or after the service effective date indicated on the Spectrum communication sent to you. Information and services will not be available before this date.

Q: How do I get my WiFi username and password?

A: You will receive an email from No-reply@wifiuseradmin.com with directions on how to set up your profile and accept the Terms of Use.

Q: How do I sign into my WiFi Networks?

A: Once you accept the Terms of Service, you will receive an email from No-reply@wifiuseradmin.com with your WiFi Network name and Password. To log on to the network, open your device's WiFi settings. Select your WiFi network and enter your WiFi password and select "Connect".

Q: What if I can't connect to WiFi?

A: First, make sure your device's WiFi is turned on. Next, select the property network in the list of available networks. If you don't see this network, you might be too far away from the signal source. If you have one or two bars, you may need to move closer to the signal source. Contact property staff if you have questions about WiFi coverage.

Q: Can I upgrade my service?

A: Yes, you can upgrade your Spectrum TV plan, add premium channels, sign up for Spectrum Mobile®, and add reliable home phone services with Spectrum Voice®.

To upgrade, call Spectrum Customer Service at **855-895-5302**. You will be billed separately for any additional upgrades, services or equipment.

Q: Who do I need to contact if I have a problem with my service?

A: There are several ways to get support with Spectrum. Create an account on Spectrum.net to view popular support topics and download the My Spectrum App to manage your bill, services and equipment. You can always call Customer Service 24/7 at **855-895-5302**.

Q: Where do I return my equipment if I'm an existing customer?

A: Since the Internet equipment permanently stays at your property, you will need to return your existing modem and router. Returning equipment is easy. Bring your equipment to any *The UPS Store* location. *The UPS Store* will package and ship your equipment at no charge to you, just mention that it is a Spectrum equipment return. Keep the receipt for your records.

Q: What do I do if I already have a Spectrum account?

A: Your billing will automatically adjust to reflect the services included in your community's services. Any service outside of that (i.e. Phone, International TV, other premiums) will continue to be billed to you directly.



Contact 24/7 customer support:

Give us a call at 855-895-5302



Visit us online:

Spectrum.com/resident-support